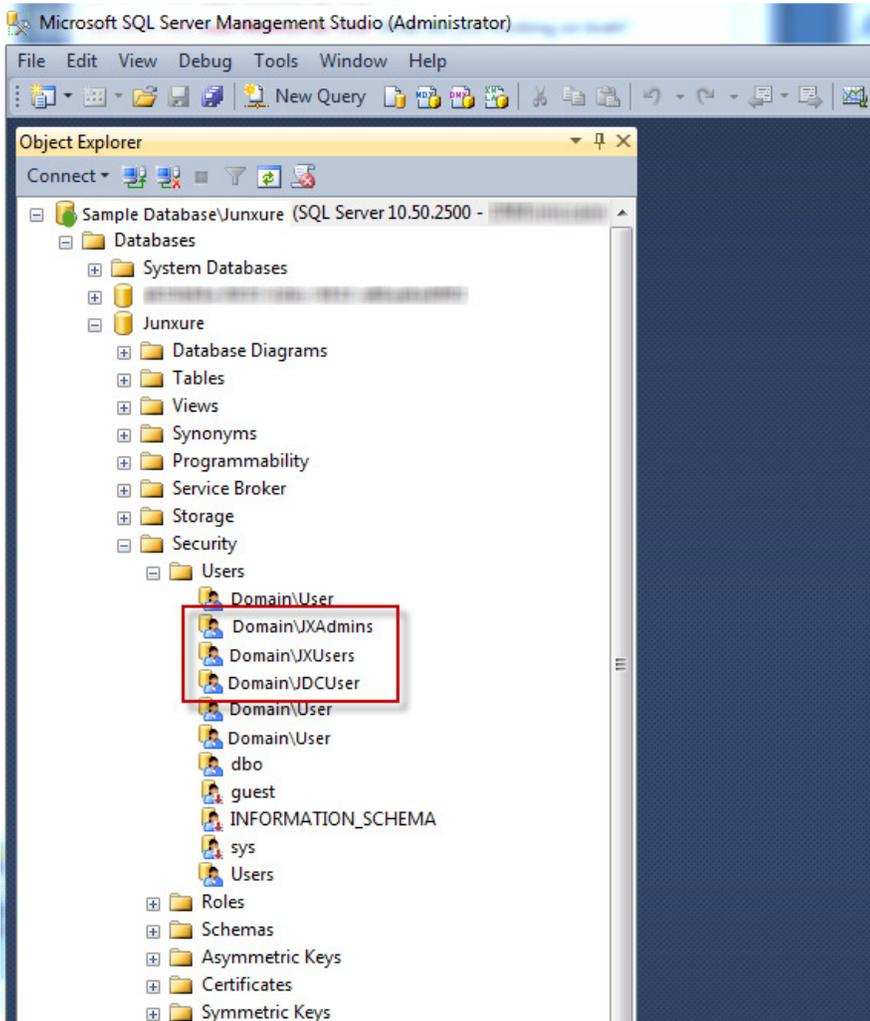


## Welcome to the Junxure Server Move document.

The documents included will take you step-by-step through the Server Move process, the same steps a Junxure Support Rep would take if we were there with you.

There are two different paths to follow when going through the process. You will come to a “fork in the road” early on during the server move. The difference between the two paths is whether or not the office uses programs such as Schwab Intelligence Integration, Client View Live, or Junxure Mobile/Junxure Web.

To verify, you will need to login to SQL Server Management Studio from the old server and look for JxAdmin and JxUsers in the database. This task can be accomplished by Expanding Databases > Expand Junxure Database > Expand Security > Expand Users > Look for JXAdmins or JXUsers. See the screenshot below to assist you.



If you have JXAdmins or JXUsers, you can proceed with the first step in the process: Step 1 – Server Move. In the Junxure Server Move Workflow you can select the Yes path down the right side of the page. If there is no JXAdmins or JXUsers, follow the No path.

The remaining steps will guide you through the process. Open the Junxure Server Move Workflow document now to view the process in more detail. If you have any questions about a step you are stuck at, email [support@junxure.com](mailto:support@junxure.com) or call 866-586-9873, opt 1 for support.

\* NOTE: When the (#) appears in the document, this indicates that this is part of Junxure’s standard setup. Your environment may differ slightly and that’s ok. Just be aware that file and folder locations, AD Group Names, or even .Net versions for example, may vary between our document and your environment. If what we suggest from our process differs from your setup, make a note of it. That way if a problem occurs later on, we can revisit it and possibly make adjustments on the fly to get you back on Track.